STUDENT ALLY

Campus Safety Software Evaluation Scorecard

Use the same sample accounts and fictional incidents in each vendor demo.

Vendor or product _____ **Date** _____

Score each check 0 = Not shown 1 = Partial or needs verification 2 = Meets requirement

Score (0-2)

01 Student access and accessibility
Have a student use a school sign-in on an iPhone and Android device. Try the same tasks with a screen reader and at large text sizes.
Evidence _____ Score (0-2) _____

02 Personal safety and check-ins
Start a timed trip with a test contact. Check what the contact sees, how sharing ends, and what happens if the student loses connectivity.
Evidence _____ Score (0-2) _____

03 Alerts and campus response
Send a test message to a sample audience. Review delivery status and confirm who monitors incoming alerts and during which hours.
Evidence _____ Score (0-2) _____

04 Incident intake and routing
Submit a sample concern through a student-facing form. Verify who receives it, how the form describes anonymity, and who owns the next step.
Evidence _____ Score (0-2) _____

05 Case management and permissions
Have two staff roles open a sample case. Check who can see notes and attachments, assign follow-up, and document a handoff.
Evidence _____ Score (0-2) _____

06 Orientation and follow-up
Assign a sample module to a test cohort. Complete it as a student, then check how administrators see completion and identify outstanding work.
Evidence _____ Score (0-2) _____

07 Data governance and support
Request written answers on data retention, export, deletion, accessibility, and support response. Record which teams will review the answers.
Evidence _____ Score (0-2) _____

08 Implementation and total cost
Ask for a rollout plan with owners and milestones. Confirm setup, licensing, training, support, and renewal costs in writing.
Evidence _____ Score (0-2) _____

Open requirements or follow-up _____ **Total (out of 16)** _____

Compare totals after reviewing any unmet campus requirements.